# IN ORDER TO IMPROVE SECURITY, CYBER BANKING LOG IN HAS BEEN UPDATED. PLEASE FOLLOW THE INSTRUCTIONS BELOW BASED UPON THE BROWSER YOU ARE USING.

Please select the browser that you are using to connect to NetBranch:

## **Internet Explorer:**

- 1. Open Internet Explorer
- 2. Click Alt T and select "Internet Options".
- 3. Select the "Advanced" tab.
- 4. Scroll down to the "Security" section.
- 5. Locate and check "Use TLS 1.1 and TLS 1.2".
- 6. Then, press the "OK" button.

## **Google Chrome:**

- 1. Open Google Chrome
- 2. Click Alt F and select "Settings".
- 3. Scroll down and select "Show advanced settings..."
- 4. Scroll down to the Network section and click on "Change proxy settings..."
- 5. Select the "Advanced" tab.
- 6. Scroll down to the "Security" section.
- 7. Locate and check "Use TLS 1.1 and TLS 1.2".
- 8. Then, press the "OK" button.

## FireFox:

- 1. Open FireFox
- 2. Type in "about:config" in the URL bar and press Enter
- 3. Scroll down to "security.tls.version.max" and press enter
- 4. Set the value to 3
- 5. Then, press the "OK" button.

### Opera:

- 1. Open Opera
- 2. Click Ctrl+F12
- 3. Click on "Security"
- 4. Click on "Security Protocols..."
- 5. Check on "Enable TLS 1.1 & TLS 1.2"
- 6. Press the "OK" button.
- 7. Then, press the "OK" button.

#### Safari:

1. There are no options for enabling SSL protocols. If you are using Safari version 7 or greater, TLS 1.1 & 1.2 are automatically enabled.